MINUTES of the COMBINED MEETING OF THE HEALTH AND WELLBEING BOARD, AND SURREY HEARTLANDS INTEGRATED CARE PARTNERSHIP

held at 10.00am on 18 September 2024 at Council Chamber, Woodhatch Place, 11 Cockshot Hill, Reigate, Surrey, RH2 8EF.

These minutes are subject to confirmation by the HWB and ICP at its next meeting.

HWB and ICP Members:

(Present = *) (Remote Attendance = r)

- * Cllr Tim Oliver OBE (Chair)
- * Karen McDowell
- * Dr Charlotte Canniff
- * Jo Cogswell
- * Dr Pramit Patel
- * Aruna Mehta
- Fiona Edwards
- * Cllr Mark Nuti
- * Cllr Sinead Mooney
- * Cllr Clare Curran
- * Terence Herbert
- * Sarah Kershaw
- * Helen Coombes
- * Rachael Wardell OBE
- * Ruth Hutchinson
- * Kate Scribbins
- * Dr Julie Llewelyn
- * Paul Farthing
- * Sue Murphy

Michelle Blunsom MBE

- r Borough Cllr Richard Biggs
- * Borough Cllr Ann-Marie Barker
- * Karen Brimacombe
- * Mari Roberts-Wood
- * Dr Sue Tresman
- * Professor Monique Raats
- * Alistair Burtenshaw
- * Tim De Meyer
- * Lucy Gate (Mental Health: Prevention Board Co-Chair)
 Professor Helen Rostill (Mental Health: Prevention Board Co-Chair)
 Siobhan Kennedy

Substitute Members:

- * Maria Mills Chief Executive Officer, Active Prospects
- * Nicola Airey Director of Places and Communities, Frimley ICS

Members in Attendance

Kevin Deanus, Cabinet Member for Fire and Rescue, and Resilience

The Chair welcomed all to the 'Health Day' and first combined meeting of the HWB and ICP, to be followed by the Surrey Heartlands ICB in the afternoon. He welcomed those joining the HWB and ICP for the first time: Aruna Mehta, Terence Herbert, Sarah Kershaw, Dr Julie Llewelyn, Michelle Blunsom MBE, Borough Cllr Richard Biggs, Alistair Burtenshaw, Lucy Gate. He thanked outgoing members for their contributions.

21/24 APOLOGIES FOR ABSENCE [Item 1]

Apologies were received from Michelle Blunsom MBE - Maria Mills substituted, Fiona Edwards - Nicola Airey substituted, Professor Helen Rostill - Lucy Gate present as MH: PB Co-Chair, Cllr Richard Biggs (remote).

22/24 MINUTES OF PREVIOUS MEETING [Item 2]

The minutes of the Health and Wellbeing Board on 19 June 2024, and the Surrey Heartlands Integrated Care Partnership on 24 July 2024 were agreed as a true record of the meetings.

23/24 DECLARATIONS OF INTEREST [Item 3]

There were none.

24/24 QUESTIONS AND PETITIONS [Item 4]

a Members' Questions

None received.

b Public Questions

None received.

c Petitions

There were none.

25/24 COMBINING THE HEALTH AND WELLBEING BOARD AND THE SURREY HEARTLANDS INTEGRATED CARE PARTNERSHIP: DRAFT MEMORANDUM OF UNDERSTANDING (MOU) [Item 5]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Phill Austen-Reed, Principal Lead - Health and Wellbeing, SCC

Key points raised in the discussion:

The Chair noted that the ten-year Health and Well-Being Strategy for Surrey was
constantly being refreshed but the three Priorities remained the same. The HWB
had statutory responsibilities to discharge, the ICP was responsible for the
delivery of the Surrey Heartlands Integrated Care Strategy and wider
determinants of health, and the ICB owned the clinical aspects.

Borough Cllr Ann-Marie Barker arrived at 10.09 am.

 The Principal Lead - Health and Wellbeing (SCC) noted that the ambition of combining the boards was to provide collective oversight and assurance of the delivery of the Health and Well-Being Strategy, which was Ambition One of the Surrey Heartlands Integrated Care Strategy. The governance had been streamlined avoiding duplication and aligning decision-making, with one membership. Public formal meetings were quarterly, followed by deep dives/walkabouts at place level, and private informal meetings to reflect on the discussions at the deep dive and discuss items in more detail. The Memorandum of Understanding included both updated Terms of Reference, outlined the common responsibilities and expectations, and included a second Vice-Chair. He welcomed comments and suggestions for items to be added to the forward plan.

- 3. A HWB and ICP member noted that the Terms of Reference looked clear concerning Surrey Heartlands ICS and noted the need to consider the strategic relationships with other regional ICSs as services are delivered across boundaries. The Principal Lead Health and Wellbeing (SCC) noted that he was engaging with Frimley ICS colleagues for example in terms of inputting into the HWB and ICP; he would ensure that other ICSs are considered.
- 4. A HWB and ICP member acknowledged the links with Frimley ICS, the issue concerned other ICSs more widely. The Chair highlighted the NHS Confederation ICS Network and the ICP Chairs Forum, and the Surrey Heartlands ICB Chair for example liaises with West Sussex.

RESOLVED:

- 1. That the HWB and ICP members reviewed the draft shared Memorandum of Understanding (MoU) and respective Terms of Reference (ToR) in detail and would feed back to the authors any amendments, questions and concerns.
- A final version of the MoU for the combined meeting of the HWB and ICP and respective ToRs would be brought back to the next formal combined meeting of the HWB and ICP for final approval, including clear route to approval for any required governance changes at SCC and/or Surrey Heartlands to ensure alignment of processes.

Actions/further information to be provided:

 The Principal Lead - Health and Wellbeing (SCC) will ensure that the strategic relationships with other regional ICSs is considered and formalised into the MoU and ToRs.

26/24 ENABLING STRONGER COMMUNITY SAFETY LEADERSHIP AND GOVERNANCE [Item 6]

Agenda item for: HWB

Speakers:

Sarah Grahame, Assistant Chief Constable, Surrey Police Tim De Meyer, Chief Constable, Surrey Police Alison Bolton, Chief Executive, OPCC

Key points raised in the discussion:

1. The Assistant Chief Constable (Surrey Police) highlighted the merger in 2020 of the HWB and Community Safety Board which delivered on some of the community safety workstreams and provided positive collaboration, but the time dedicated to community safety was limited due to the HWB's broad agenda. Going forward a shared steering group was proposed to review what a separate arrangement would look like, as the governance landscape had changed since

- 2020, with the formation of the Community Safety Assembly, the Serious Violence Reduction Partnership, and the Domestic Abuse Executive.
- 2. The Chief Constable (Surrey Police) noted that to be safe is to be healthy and it was right to take a public health approach to tackling crimes, however the activities necessary to address community safety were distinct requiring dedicated focus. He noted the ambitions of the new government to tackling violence and anti-social behaviour, he noted the aspiration for Surrey to be the safest county in the country. Therefore, it was important to consider constituting a Community Safety Board to progress such work, to better share data on comorbidities and more efficiently direct limited resources.
- 3. The Chief Executive (OPCC) noted that the Police and Crime Commissioner for Surrey was keen to have a strategic level where she could engage with partners on community safety matters. She noted the importance of getting the right role and remit for the Community Safety Board, to streamline the governance landscape and reduce duplication and increase effectiveness in tackling violence and anti-social behaviour.
- 4. The Chair noted that the Surrey Safeguarding Children Partnership and Surrey Safeguarding Adults Board Independent Chairs were supportive of having a more structured board.
- 5. A HWB and ICP member asked whether the voice of people with lived experience regarding violence would be represented in the new board and governance structure. The Assistant Chief Constable (Surrey Police) noted that the good practice in place for example around including the voice of those with lived experience would be developed and enhanced in the new structure.
- 6. A HWB and ICP member noted that given that community safety sits within Priority 3, integral to the collective work by the partners on the HWB and ICP, asked whether in the review it could be considered how the HWB and ICP can be kept updated on the work. The Assistant Chief Constable (Surrey Police) noted that yes that would be considered in line with recommendation two.

RESOLVED:

The HWB:

- 1. Agreed that responsibility for strategic oversight of community safety is reviewed to enable stronger and clearer leadership of community safety across Surrey with a view to considering what a separate arrangement could be to take this forward.
- 2. As part of the above, supported appropriate continued interface with the HWB and Prevention and Wider Determinants of Health Delivery Board (PWDHDB) to continue to recognise the impact that Community Safety has on wellbeing.

Actions/further information to be provided:

None.

27/24 HWB STRATEGY (HWBS) HIGHLIGHT REPORT INCLUDING HWBS INDEX UPDATE [Item 7]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Mari Roberts-Wood, Managing Director, Reigate and Banstead Borough Council / Chair of Prevention and Wider Determinants of Health Delivery Board (PWDHDB) Lucy Gate, Public Health Principal, SCC / Co-chair of Mental Health: Prevention Board

Ruth Hutchinson, Director of Public Health, SCC Jonathan Lees, Managing Director, Good Company

- 1. Priority 1: The Chair of the PWDHDB referred to the spotlight section on Active Surrey, which initiated a new Place Partnership in Stanwell. Club4 was the Holiday Activity and Food programme for Surrey, offering over 39,000 places for children on free school meals. Opportunities: the Surrey Cancer Inequalities Programme would address knowledge gaps and highlight invisible inequalities, it was given national best practice recognition. Challenges: the Joint Strategic Needs Assessment (JSNA) chapter on multiple disadvantage (MD) identified 3,000 plus adults experiencing MD in Surrey, the Bridge the Gap prevention service showed a return on investment of 1:4, funding was undecided meaning that the service could be decommissioned. Active Surrey was waiting to see whether funding for Club4 would continue.
- 2. **Priority 3:** The Chair of the PWDHDB highlighted that the Council made a successful funding bid to Southern Gas Network for £920,000, for Surrey's Fuel Poverty Programme to deliver support to vulnerable residents. Opportunities: Surrey Against Domestic Abuse Strategy 2024-2029 was an opportunity for strong local leadership to transform the way domestic abuse is tackled, the Expert by Experience Network would play a key role. Challenges: funding for some Local Area Coordinators and for the Serious Violence Duty was due to end in March 2025, the funding for the Household Support Fund was until April 2025.
- 3. The Chair noted that the additional funding for domestic abuse ends in March 2025, the Government needed to be lobbied to sustain it.
- 4. A HWB and ICP member noted that Active Surrey was renegotiating for the Council to continue to host it, he highlighted its amazing work to get kids active and it was working to expand that to adults. Highlighted the Active Surrey School Sports Day in the summer at Guildford, asked all in the room to stand up and then sit down as that used one hundred muscles. Active Surrey was constantly looking for sponsors, urged all to support them as they provided great results.
- 5. A HWB and ICP member noted the limited resources and queried whether the focus should be on inactive people rather than encouraging those who do some activity to do more. The Director of Public Health (SCC) noted that the evidence base was strong, that for those who are inactive doing some exercise made a significant difference to their health. It was important that all take part in the Chief Medical Officer guidelines for physical activity, however focus was needed, using the Index Scorecard to target efforts in Stanwell for example focusing on geography and key communities; Active Surrey was a finite resource.
- 6. A HWB and ICP member referred to the Surrey Heartlands Clinical Strategy, targeting preventative action to its populations that experience the worst outcomes and health, that was where the focus of the HWB and ICP's activity should be. For example, keeping people active was vital to preventing dementia.
- 7. The Managing Director (Good Company) noted that most people the Good Company works with in energy poverty were £1,000 in debt on average. He called for developing consistent preventative work around energy poverty, as grants such as the Household Support Fund were short-term. The Good Company was trying to support people to reduce consumption and their debt.
- 8. A HWB and ICP member referred to the prevention framework, the focus was on the primary prevention space, but also proactively identifying and targeting communities, those people with less favourable outcomes or have challenging living circumstances. Targeting those people with the Voluntary, Community and Social Enterprise (VCSE) sector or appropriate partner, looking at self-help,

- referral, advice; reducing the number of crises and emergencies. The Chair noted that prevention would be discussed concerning the Better Care Fund.
- 9. A HWB and ICP member noted that there were several funding streams due to end, queried what the governance arrangements were for discussions around what is prioritised and how to best use the funding available to deliver for residents, working in partnership. Whether the HWB and ICP can lobby the Government. The Chair noted the need to have those conversations and lobby.
- 10. A HWB and ICP member noted that there were more than 100,000 carers she represented that might be inactive, when working with partners who deliver services, it was vital to consider promoting activity and access for carers. A HWB and ICP member noted the upcoming work with Mobilise regarding carers, he would have a conversation with the HWB and ICP member on the matter.
- 11. A HWB and ICP member highlighted those people in low paid jobs, working long hours, it was important that all organisations think about their staff's wellbeing and to consider providing accessible access to facilities and support. The Chair noted that the End Poverty Pledge item would outline the work underway, noted that getting the right prioritisation would be challenging.
- 12. A HWB and ICP member supported the areas identified in the second recommendation, particularly the Bridge the Gap prevention service, which works with vulnerable residents; there were successful outcomes. Queried how the HWB and ICP would seek to obtain more sustainable funding going forward. The Chair noted that there would be discussions with the Government on the Fair Funding Review, once there was clarity partners needed to come together; it was unlikely that Surrey would receive more money.
- 13. Priority 2: The Co-chair of Mental Health: Prevention Board noted the Opportunities: the Mental Health Investment Fund (MHIF) was being coordinated by the Community Foundation for Surrey to allocate the money, £1.7 million remained; that was match funded. Asked HWB and ICP members to share the information on the first round, the deadline for applications was 16 October. Regarding the spotlight section on the loneliness and isolation JSNA chapter, it was unique and included experiences from over 2,000 practitioners and residents. Loneliness and isolation caused worse physical and mental health outcomes, and costed £2.5 billion a year of sickness absences. A key recommendation was for system partners to recognise that chronic loneliness was a structural inequality, a shared plan was being developed at system level. The amended Suicide Prevention Strategy had extensive engagement with over 600 recommendations being considered. Challenges: highlighted the work by Surrey Police in surveillance and responding to deaths by suicide or serious attempts, enabling prevention work to happen in real time. Noted the risk of scaled back activity if funding for the suicide prevention post does not continue.
- 14. The Director of Public Health (SCC) noted that the Health and Wellbeing Strategy Index was publicly accessible to review and measure progress against the high-level outcomes. The quarterly Highlight Reports show the delivery of the Health and Well-Being Strategy, the annual Index Scorecard provides a summary of the data in the Index. The Challenges were being picked up by the two sub-boards and were being turned into action plans. The JSNA chapters contained the detail of each topic and there were governance arrangements.
- 15. The Chair clarified that the original MHIF was over £11 million, the £1.7 million referred to was the remaining balance.
- 16. A HWB and ICP member asked whether a dashboard could be produced with Red, Amber, Green ratings of where time and effort should be focused. The Director of Public Health (SCC) noted that was the aim of the annual Index Scorecard, it was scheduled in the forward plan and showed positive outcomes and areas that required more focused efforts. She noted that the sub-boards review the delivery against the recommendations in the JSNA chapters.

- 17. A HWB and ICP member noted the importance of working in partnership with the boroughs and districts, which have skills for tackling loneliness and social isolation. Noted that continued efforts were needed and that friendships were the biggest cure for loneliness. The Chair noted that there was a piece of work being undertaken looking at the teams around communities, looking at optimising the various resources at local government and health system level.
- 18. A HWB and ICP member welcomed the work underway but noted concern in the funding, the amount of money had reduced dramatically; asked what was being done to ensure future funding to carry on the work. The Chair noted uncertainty around funding from the new government and therefore prioritisation was key, it would first have to address the continued funding of Adult Social Care. There would be some clarity once the budget is announced in October. Regarding the recommendation on unmet needs, work had been done through the JSNA and towns and villages piece to identify the most vulnerable people and provide support. The four tools ensured the right people were being targeted.
- 19. A HWB and ICP member stressed the need to look for alternative sources of funding, some of that would come from the philanthropic sector. A lot of work around loneliness was done by the VCSE sector. The match funding for the MHIF for example made the delivery go further. Requested that the VCSE sector be involved in the development of the work on loneliness. The Chair noted the good track record of doing that with the Community Foundation for Surrey, hoping that as the VCSE Alliance matures it could be the point of entry to provide input at an early stage.
- 20. A HWB and ICP member stressed the need to bear in mind the arts and cultural sector when thinking about social isolation and the work around physical activity, noted the grassroots work underway, some of which was funded philanthropically, but also through other programmes. Highlighted the new tenyear cultural strategy for the county 'Surprising Surrey' which focuses on the outcomes; he offered his support.

RESOLVED:

The HWB and Surrey Heartlands ICP:

- 1. Would use the Highlight Reports to increase awareness of delivery against the HWB Strategy and recently published / upcoming JSNA chapters through their organisations.
- 2. Would respond to the significant challenges which include the following:
 - The unmet needs highlighted in the HWB Strategy Index Scorecard, particularly regarding inequalities between communities of geography and identity.
 - Critical funding issue for Surrey prevention programmes that have been evaluated locally as extremely effective in addressing need and reducing demand but are not resourced beyond March 25 – eg some Local Area Coordinator roles and Changing Futures' Bridge the Gap service.
 - Funding continuation uncertainties for other Surrey programmes that are Government funded – Household Support Fund (extension only to April 2025), Serious Violence Duty programme (end December 2024), Active Surrey programmes (various, end December 2024), Suicide Prevention Adviser in Surrey Police (end July 2025).

Actions/further information to be provided:

 The Chair will undertake the conversations with partners concerning how best to use the funding available and around what is prioritised; and will lobby the Government on the critical funding issue for Surrey prevention programmes and funding continuation uncertainties as noted in recommendation two.

28/24 ENABLING A SURREY SYSTEM APPROACH TO POVERTY: SIGNING AND ENACTING THE END POVERTY PLEDGE [Item 8]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Mark Nuti, Cabinet Member - Health and Wellbeing, and Public Health, SCC Ruth Hutchinson, Director of Public Health, SCC Jonathan Lees, Managing Director, Good Company

- 1. The Cabinet Member Health and Wellbeing, and Public Health (SCC) noted that winter highlighted the need for support in Surrey's communities, some people would struggle more than others. Poverty was a year-round problem, the HWB signed the Pledge in July, the HWB and ICP were asked to formally adopt the recommendations to support the Pledge, to be taken to October's Council meeting and hoped it would filter through the boroughs and districts into Surrey's communities. Mitigating that would raise people's standard of living.
- 2. The Director of Public Health (SCC) highlighted the examples of how the Index was being used to monitor poverty. Noted the following three key areas of how all could collectively enact the Pledge and start to reduce the levels of poverty. Leadership: the HWB and ICP targets the Priority Populations and Key Neighbourhoods. The upcoming economy JSNA chapter demonstrated the disparity in social economic status across Surrey, the system wrote to the Government around extending the Household Support Fund. Culture: continually engaging those with lived experience of poverty. Accountability: continuing to explore funding sources and sharing good practice and monitoring the progress. Strategic groups had been briefed and system awareness was increasing building key those themes into the ways of working.
- 3. The Managing Director (Good Company) noted that the food bank started twelve years ago and had grown, several projects developed around supporting people in poverty to develop their emotional, physical and financial resilience so they do not need to rely on the Good Company. The Pledge started around eighteen months ago, it was an aspiration which built into a movement. Noted the Pantry project, where people went to get food but also for companionship and Advice Cafés followed, bringing people together. Highlighted the resources available, signing the Pledge was the first step in collectively making a difference. Invited all to attend the second Poverty Truth Commission celebration event on 27 November, which brought people in poverty together with system leaders exploring why someone ended up in that situation.
- 4. A video was shared on the Pledge, it presented case studies of people in poverty and how they rebuilt their lives, not having to rely on food banks and services. The video encouraged partners to think about the culture of their organisation, how they interact with those struggling and requiring support, using CLEAR: Communication, Listening, Empathy, Agency, Respect.

- 5. A HWB and ICP member asked whether there was a possibility that the Good Company could expand to operate in the west of Surrey. The Managing Director (Good Company) noted that there were no immediate plans for expansion, the Good Company worked with the other eight Trussell Trust food banks, the nine food banks in total covered over 60% of Surrey. He noted that the HWB and ICP member could email the Good Company on the matter.
- 6. A HWB and ICP member highlighted the Surrey Living Wage initiative and challenges of Surrey being close to London with expensive housing, access to stable accommodation was a key indicator in lots of wellbeing issues, asked whether the housing strategies in Surrey could be reviewed. A HWB and ICP member highlighted the Housing, Accommodation and Homes Strategy for Surrey, which acknowledged the housing crisis in Surrey, the strategy was discussed at housing related forums nationally. The strategy focused on housing for Surrey's most vulnerable residents, there were regular discussions on housing and the next steps needed to be reinforced.
- 7. The Chair noted the work by Julienne Meyer CBE commissioned by the previous government concerning extra care facilities for the elderly which Surrey contributed to the boroughs and districts are the housing authority and the Council provided specialist housing. There was an extensive programme of building extra care facilities and specialist housing in the county. Would wait and see the direction of travel by the new government concerning the National Planning Policy Framework. Housing was the biggest issue in terms of recruitment and retention of skilled people into the county.
- 8. A HWB and ICP member queried whether housing could be added to the HWB and ICP's forward plan about how the county, Council and boroughs and districts, come together with partners to look at the outcomes of the strategy and make the required changes. Noted the inability to discharge people who were fit, from a mental health institution because of inadequate housing was a key problem for the individual and those unwell waiting for a bed.
- 9. A HWB and ICP member reflected on her personal responsibility around poverty and what she could do as a GP. She noted that the Self-assessment for organisations/businesses was a great tool to ask the right questions, to consider how service users are supported. The Managing Director (Good Company) noted that he would be happy to present the item to her organisation.
- 10. A HWB and ICP member stressed that housing was the biggest challenge for districts and boroughs, it would push well-run, fiscally prudent councils into bankruptcy. Noted that the District Councils' Network was taking a blueprint to the Local Government Association Conference in October to articulate what the ask is of the Government and the solutions needed.
- 11. A HWB and ICP member noted that the item could be added to the agenda for the Chief Executives Group as necessary.
- 12. The Chair noted that issues around housing would be followed up. Support from the Government was needed on housing as well as Special Educational Needs and Disabilities, and Home to School Transport two huge budgetary pressures.

RESOLVED:

The HWB and Surrey Heartlands ICP formally approved the following July informal HWB recommendations:

- 1. Recognised the impact on our communities and services of taking no action to mitigate or prevent poverty in Surrey and the need to be community-led.
- 2. Would lead from the front, adopt the suggested leadership, culture and accountability actions (see Appendix 1) and monitor progress.

3. Supported members' organisations/networks to consider signing and enacting the pledge.

The HWB and Surrey Heartlands ICP also:

- 4. As individual HWB and ICP members representing single organisations, would advocate for the signing of the pledge within their organisations and enacting it, using the resources and support provided.
- 5. As HWB and ICP members representing networks, would advocate for the signing of the pledge and enacting it with a view to prompting the networks they belong to also sign, using the resources and support provided.
- 6. Would inform and support the development of a Surrey system approach to poverty framework.

Actions/further information to be provided:

1. The comments around housing will be followed up, particularly around lobbying the Government and reviewing the outcomes and next steps of the Housing, Accommodation and Homes Strategy for Surrey.

29/24 BETTER CARE FUND UPDATE [Item 9]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Jon Lillistone, Director of Integrated Commissioning, SCC

- The Chair noted that the Better Care Fund (BCF) should be used where possible
 to focus on preventative activity and early intervention. Noted the
 recommendation from the Hewitt Review, that 1% of the NHS budget be
 ringfenced for prevention. Stressed the need to contain the demand for services.
- 2. The Director of Integrated Commissioning (SCC) noted that the next steps were informed by the outcome of February's workshop. Highlighted the focus on independence and well-being, and keeping people at home for longer; and that people receive care in the right place. Noted the key relationship with district and borough colleagues around the Disabled Facilities Grant discharge work, and the protection of Adult Social Care. Noted the lack of clear direction from the Government, however Lord Darzi's report highlighted areas of focus. Stressed the need to focus on outcomes and to strengthen the evidence base around the decision-making on what the BCF is invested in.
- 3. A HWB and ICP member asked whether the Surrey and Borders Partnership NHS Foundation Trust could be engaged, considering how it could be prioritised for the prevention agenda. The Director of Integrated Commissioning (SCC) noted that he would ensure that it would be a key stakeholder engaged with.
- 4. A HWB and ICP member encouraged that recommended communication to happen with the Independent Carers Lead for Surrey as noted in the report, carers were central to the many items discussed on the agenda.
- 5. A HWB and ICP member supported the Chair's challenge that more could be done and done better with the BCF. The prevention agenda was key, partners needed to challenge themselves regarding the way in which their programmes of

work are structured, the BCF workshop highlighted the enthusiasm for different ways of working; maximising the budget and joint ways of working was vital.

RESOLVED:

The HWB and Surrey Heartlands ICP:

- Confirmed and endorsed the four areas for development from the February 2024 HWB BCF event.
- 2. Agreed the direction of travel (especially in relation to ongoing demands upon social care and the NHS as well as the ambition to develop further our preventative approach).
- 3. Noted the contribution of the BCF in protecting Adult Social Care, health and the voluntary sector services, and its importance in facilitating integrated working.

Actions/further information to be provided:

1. The Director of Integrated Commissioning (SCC) will engage with the Surrey and Borders Partnership NHS Foundation Trust as a key stakeholder.

30/24 LIBRARY OF EXPERIENCES UPDATE [Item 10]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Dan Shurlock, Strategic Lead - Thriving Communities, SCC Jo Cogswell, Executive Director Strategy and Joint Transformation, Executive Lead for Guildford and Waverley, Surrey Heartlands ICB

- The Chair explained that the Library of Experiences captured experiences and produced a guide about what might be found in a town, using that to build supportive infrastructure.
- 2. The Strategic Lead Thriving Communities (SCC) noted that there were pockets of good practice, the focus must be on how to use the lessons learned, looking at how to engage with communities and co-design with people with lived experience. Thanked colleagues in Horley and North Leatherhead as those were two of the site visits. Referred to the SharePoint site, open to partners providing them access to the learning and examples, making it easier to find out information about specific places and using that to collaborate with communities.
- 3. The Executive Director Strategy and Joint Transformation, Executive Lead for Guildford and Waverley (Surrey Heartlands ICB) highlighted the great work done in capturing the work undertaken. Noted that the name of the approach captured the level of energy, about sharing experiences to create a community of practice. Hoped that the Surrey Heartlands Expo would provide an opportunity to demonstrate the passion and commitment from those that want to share their lived experience. Noted the challenge of recreating that, working with local community networks to advance the work fundamental to the ambitions in the Health and Well-Being Strategy and the Integrated Care Strategy.
- 4. A HWB and ICP member praised the approach, however noted that it focused around the workforce within the ICB and the Surrey Heartlands Expo would have a small group of people in attendance. Noted that there were hundreds of micro examples of good practice and stressed the need to be more ambitious about

how the small groups are reached out to, whether indirectly through the larger charities, or also through the schools' networks, or informal networks of carers; as there was a risk that those small group would feel disconnected. The Executive Director Strategy and Joint Transformation, Executive Lead for Guildford and Waverley (Surrey Heartlands ICB) shared that ambition and welcomed further feedback on how to progress the work, stressed that the approach was not solely for statutory organisations.

- 5. A HWB and ICP member highlighted Voluntary Support North Surrey and noted that there were small umbrella groups, those were being brought together in an upcoming meeting with the Community Foundation for Surrey.
- 6. The Chair noted that it was the ambition to get down to the granular level, testing the data in the JSNA. Noted the challenge of connecting the small charities together, there were over 16,000 charitable and voluntary organisations; the approach sought to establish support infrastructure within each of the communities, attracting those organisations that want to engage.
- 7. A HWB and ICP member welcomed the approach and noted the many connections into the arts and cultural sector, for example the Surrey Cultural Partnership had over 300 community stakeholders on its database. There were many examples of work underway at grassroots level, the challenge would be finding all of those, was keen to be a conduit.
- 8. The Chair hoped that the VCSE Alliance would help finding those voices and help coordinate the work.

RESOLVED:

The HWB and Surrey Heartlands ICP:

- 1. Endorsed the further development of the library of experiences method, with all partners committing to share examples and apply the lessons in practice.
- 2. Confirmed that positive examples be showcased at the Surrey Heartlands Expo event on 21 October 2024 and be included in follow up internal and external communications campaigns thereafter as appropriate.
- 3. Agreed to actively consider the key lessons emerging through this approach when reviewing relevant future HWB/ICP items and recommendations.

Actions/further information to be provided:

None.

31/24 INTEGRATED CARE BOARD UPDATE: SURREY HEARTLANDS ICB AND FRIMLEY HEALTH AND CARE ICB [Item 11]

Agenda item for: HWB, and Surrey Heartlands ICP

Speakers:

Ian Smith, Chair, Surrey Heartlands ICB Karen McDowell, Chief Executive, Surrey Heartlands ICB and ICS

- 1. The Chair (Surrey Heartlands ICB) highlighted a decision to be taken under Part 2 in private around the Children's Community Services Procurement.
- 2. The Chief Executive (Surrey Heartlands ICB and ICS) referred to the Independent investigation of the NHS in England, noting that there were no

surprises in Lord Darzi's report. As part of the ten-year planning process the NHS would need to plan how it would deliver those recommendations.

RESOLVED:

Noted the update provided on the recent activity by the Surrey Heartlands Integrated Care Board (ICB), and Frimley ICB against the Health and Wellbeing Strategy.

32/24 DATE OF THE NEXT MEETING [Item 12]

The date of the next public meeting was noted as 11 December 2024.

The Chair noted the seamless operation of the combined meeting, he thanked the Principal Lead - Health and Wellbeing, and Health Integration Policy Lead for their work.

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